



# WHAT IS CHANGING AT THE MOONTA & WALLAROO COUNCIL OFFICES

**As from Tuesday the 4th of October 2011 the staff at the Moonta & Wallaroo Council offices will no longer be able to receive payments.**

## What does this mean?

### OFFICE OPENING HOURS

The location of the offices will not change however the hours of opening will. Office hours will now be as follows:

Mon	10.00am to 3.00pm
Tue	10.00am to 3.00pm
Wed	12 noon to 5.00pm
Thurs	10.00am to 3.00pm
Fri	10.00am to 3.00pm

The Volunteer Resource Centre in Moonta will be relocated to the Old Railway Station and will be opening during the office hours above.

### **RATES**

Rates can be paid through your local Post Office in all towns, at the Kadina Office or via the other methods of payment available which are listed on the back of your Rates notices.

- In person at Australia Post
- Telephone
- Online
- BPay
- In person at our Kadina Office

### **DOGS**

Dog registration renewals will be able to be processed through Australia Post in 2012. The dog tags will then be posted out. Any

new dog or changes to a dogs registration will need to be processed at the Kadina Office.

Dog pound fees can only be paid at the Kadina Office. At this stage dogs can be collected from the relevant town pound.



### **BOAT RAMP PERMITS**

Annual Boat ramp permits will only be available for purchase from the Kadina Office, by phone using a credit card, by email or written request. Permits will be posted out for all phone, email and written requests.

Daily tickets are still available at the boat ramps.

### **SHARPS CONTAINERS**

Sharps containers can only be purchased from the Kadina Office.

There will be a disposals bin at all council offices for the return of used containers.



### **HALL HIRE/STREET STALLS**

Hall hire/Street Stall forms may be collected from any of the council offices. All hall hire fees need to be paid through the Kadina Office and all refunds will be processed from that office.

### **RETIREMENT VILLAGE FEES**

If you want to make a payment in person this will need to be done at the Kadina Office.

Direct Debit options are available and to obtain a form and advice on how to set this process up please contact the staff in the finance department at the Council.

### **PARKING INFRINGEMENTS**

Parking infringements can be paid at the Kadina Office or via the options listed on the notice.

### **COUNCIL KEYS**

If you require a key to one of council's buildings please collect this with a copy of your receipt during opening hours or by prior arrangement from the Kadina office or the Farm Shed.

### **QUESTIONS?**

Please check Council's website for updates or changes to operations and if you have any further questions or have feedback on the changes please send these to the council office through the mail to:

PO Box 396  
KADINA SA 5554

Or via email on  
[info@coppercoast.sa.gov.au](mailto:info@coppercoast.sa.gov.au)